



## Setting new benchmarks for patient-centered care

If you Google the term “patient centered care” you will get nearly 7 million results. Why? Because everyone is talking about it.

Patient-centered care is more than ‘whole person’ care, patient empowerment and autonomy. It extends much further to include the patient’s physical healing environment. Hospitals that prioritize patient-centered care also prioritize patient safety and privacy. These elements are proven essential to optimal healing.

More and more, new hospital building projects support this approach and are designing their patient spaces with improved privacy and safety in mind.

A great example of this is the Cleveland Clinic Abu Dhabi Hospital (CCAD), a part of the Cleveland Clinic Foundation, USA. CCAD is a multi-specialty academic medical center located in the UAE on Al Maryah Island near the heart of the city. This 364 bed facility will be an extension of the Cleveland Clinic model of care, offering a range of tertiary and quaternary medical services. Upon completion, CCAD will be one of the largest medical centers in the Middle East and will offer advanced medical technologies, high-performance facility design and unprecedented levels of patient-centered care.



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## A Village Concept:

CCAD seeks to recreate a village concept theme to reinforce a new sense of community at this Middle Eastern location. The centerpiece building provides a gathering place, and the smaller surrounding structures house medical specializations. Key departmental groupings create beneficial efficiencies for staff, and sleek glass walls and color-coding replace typical winding hallways. Indoor water elements and abundant glazing with stunning views of rooftop gardens provide an atmosphere that promotes wellness and recovery.

## Better, Safer Patient-centered Care:

In addition to the village concept, CCAD also sought to employ building solutions that focus on adjustable privacy and maximized safety for patients. This included the installation of integrated louvers (louvers within glass) with fire-rated safety glass for interior use in doors, windows and borrowed lites. Glass types included clear tempered, laminated, and fire-rated glazing from ranging from 45, 60 and 90 minutes.

Integrated louvers with fire-rated glass ensure privacy and safety in one easy solution. A great example of patient-centered care from a design perspective!

Read more here: <http://unicelarchitectural.com/en/download/literature/cleveland-clinic-case-study-2015.pdf>

